

ASAP Program

Prompt attention and resolution

The team at Golden View Health Care Center is committed to making quality care the primary consideration in everything you do. If you or your loved one believes you are not receiving the quality care that you expected, we want to address your concerns *ASAP*.

If you have a question, suggestion or concern about our services please contact the appropriate member of our Leadership Team listed below by dialing (603) 279-8111 and then their extension.

Director of Nursing	Donna Valenti	x4137
Director of Resident & Community Relations	Frank Vignand	x4123
Director of Food Services	John Forsberg	x4135
Director of Case Management	Christine Farrell	x4193
Director of Environmental Services	Tom Watts	x4133
Director of Business Services	Ann Blake	x4127
Director of Plant Operations	Al Morrill	x4142
Administrator of The Inn – Assisted Living	Heidi Murray	x4113
Privacy & Compliance Officer	Rosemary Simino	x4132

Once your message is received a Golden View staff member will be in touch **As Soon As Possible**.

If after speaking with the appropriate Leadership Team member you are dissatisfied with the resolution, please contact
Jeanne Sanders, NHA, CEO.

Thank you for assisting Golden View in ensuring the comfort, safety, health and happiness of our residents and guests.